



Data and Privacy File Guides

AppleCare Partners Repairs and Service

July 2022

File name AppleCare Partners Repairs and Service.csv

File description Repair information for tracking repairs completed outside of Apple Retail stores with an Apple Approved Service Provider.

Why Apple keeps this information Apple retains this information to log issues that may be experienced with a particular device, in order to troubleshoot any further issues, communicate with the device owners or document recurring issues.

Field Name	Details
Apple ID Number	Apple account identifying number
Email	Email address of the customer repair contact
First Name	First name of the customer repair contact
Last Name	Last name of the customer repair contact
Phone Number	Phone number of the customer repair contact
Search Period	The date range for the customer's data search
Timezone	The timezone from which the customers records were extracted in UTC